



## CANCELLATION POLICY

**24 HOURS NOTICE IS REQUIRED FOR ALL CANCELLATIONS! A \$30 BROKEN APPOINTMENT FEE WILL BE CHARGED TO ALL ACCOUNTS WITH LESS THAN 24 HOURS NOTICE AND FOR ALL NO SHOWS!**

## OFFICE PAYMENT POLICY

The following is an outline of our office payment policies. Please acquaint yourself with them and then sign below to acknowledge your understanding and acceptance of them.

### FEES

Please feel free to discuss our fees with us at any time. Before any dental treatment begins, the patient and/or responsible party will receive a consultation regarding treatment plan and cost. We attempt to keep our fees at a fair level that reflects the quality of care provided in our office. Prompt payment will enable us to keep our fees lower for everyone; therefore, **payment is due at the time services are rendered**. For procedures that take multiple appointments to complete, payment may be split up over the number of appointments required, however **full payment must be remitted before delivery of final restoration or appliance**.

We accept cash, check (returned check fee \$20), Visa, MasterCard, and American Express.

### INSURANCE

As a courtesy to our patients with insurance, we will file your insurance claim for you. We are currently in network with MetLife and Delta Dental. Please remember that the contract is between you and your insurance company, and **your total balance in our office is always your responsibility**. We have no way to guarantee the actual terms of your insurance policy. The insurance payment may not cover the fee charged in office. Disputes regarding reimbursement or the amount of reimbursement are between you and your insurance carrier.

### PAST DUE ACCOUNTS

Account aging begins the day your charges are incurred. Accounts that are ninety days past due will be turned over to a third party collection agency. This action will cause an additional fee of 45% of your unpaid balance to be added to your account. We dislike doing this and will do so only if all other efforts to collect your unpaid balance have failed. Once an account is turned over to collections, we will ask you to seek the services of another dentist and will no longer take responsibility for your family's dental care.

By signing below, I understand the above policy:

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Signature

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Date



4705 NORTHSIDE DRIVE, SUITE 100  
MACON, GA 31210

I, \_\_\_\_\_, consent to be a patient at the above named office and agree to a radiographic and clinical examination. **I also understand and consent to the following:**

1. During the course of treatment, I may undergo procedures in all phases of dentistry including periodontics (gum treatment and surgery), oral surgery, endodontics (root canals), fixed and removable prosthodontics (crowns, bridges, and dentures), implant dentistry, restorative dentistry, temporomandibular disorder treatment, sleep apnea treatment, oral pathology, pediatric dentistry, and radiography.
2. I will provide a thorough and complete medical history, supply a full list of my medications with dosages, and consent to my dentist communicating with my other medical practitioners to inquire about any aspect of my health history.
3. No guarantees can be made about treatment outcomes, restoration longevity, or prognoses. I understand that any branch of medicine, including dentistry, can involve unanticipated results.
4. I will pay in full any cost of treatment or insurance copayments according to the office's financial policy. I understand that even if an insurance pre-estimate is given or a procedure has been preapproved, I am responsible for *any* costs that my insurance does not cover.
5. My treatment plan may change at any time and I will do my best to approach my dental care with optimism and open communication with my dentist, hygienist, and dental office staff.
6. I am welcome to ask questions about any aspects of my dental care and will request information if I am confused or need more information. I am responsible for clarifying any aspects of my treatment that I am unsure about.

\_\_\_\_\_  
Patient or Guardian Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Date



First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_  
Patient Is:  Policy Holder  Responsible Party  Student Preferred Name: \_\_\_\_\_

**Patient Information**  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State/Zip : \_\_\_\_\_ / \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Ext: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Sex:  Male  Female Marital Status:  Married  Single  Divorced  Separated  Widowed  
Birthdate: \_\_\_/\_\_\_/\_\_\_ Age: \_\_\_ Soc. Sec. #: \_\_\_\_\_ Drivers Lic: \_\_\_\_\_  
E-Mail: \_\_\_\_\_  
Emergency Contact: \_\_\_\_\_ Emergency Contact Number: \_\_\_\_\_

**Responsible Party (Primary Policy Holder)**  
First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State/Zip : \_\_\_\_\_ / \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Ext: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Birthdate: \_\_\_/\_\_\_/\_\_\_ Soc. Sec. #: \_\_\_\_\_ Drivers Lic: \_\_\_\_\_

<p><b>Primary Insurance Information (Policy Holder)</b> Name of Insured: _____ Insured Soc. Sec.: _____ Employer: _____ Address: _____ City, State, Zip: _____ Policy # or SSN #: _____</p>	<p>Relationship to Insured: Self Spouse Child Other Insured Birth Date: _____ Insurance Company: _____ Address: _____ City, State, Zip: _____ Group #: _____</p>
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<p><b>How Did You Hear About Us?</b> <input type="checkbox"/> Another Patient _____ <input type="checkbox"/> Drove By <input type="checkbox"/> Yellow Pages <input type="checkbox"/> Google <input type="checkbox"/> Our Website <input type="checkbox"/> Advertisement <input type="checkbox"/> Insurance <input type="checkbox"/> Other _____</p>	<p>Previous Dentist: _____ Medical Doctor: _____ Please List any Dental Concerns: _____ _____ _____</p>
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## Medical History

Patient Name \_\_\_\_\_

Birth Date \_\_\_\_\_

Although dental personnel primarily treat the area in and around your mouth, your mouth is a part of your entire body. Health problems that you may have, or medication that you may be taking, could have an important interrelationship with the dentistry you will receive. Thank you for answering the following questions.

**Circle One**

- Are you under a physician's care now?    Yes    No    If yes, please explain: \_\_\_\_\_
- Have you ever been hospitalized or had a major operation?    Yes    No    If yes, please explain: \_\_\_\_\_
- Have you ever had a serious head or neck injury?    Yes    No    If yes, please explain: \_\_\_\_\_
- Are you taking any medications, pills, or drugs?    Yes    No    If yes, please explain: \_\_\_\_\_
- Do you take, or have you taken, Phen-Fen or Redux?    Yes    No    If yes, please explain: \_\_\_\_\_
- Are you on a special diet?    Yes    No    If yes, please explain: \_\_\_\_\_
- Do you use tobacco?    Yes    No
- Do you use controlled substances?    Yes    No

**Women:** Are you:

Pregnant/Trying to get pregnant?    Yes    No                      Taking oral contraceptives?    Yes    No                      Nursing?    Yes    No

Are you allergic to any of the following?

- Aspirin     Penicillin     Codeine     Local Anesthetics     Acrylic     Metal     Latex     Sulfa Drugs
- Other    If yes, please explain: \_\_\_\_\_
- \_\_\_\_\_

Please list all medications you are currently taking along with the dosage: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Do you have, or have you had, any of the following? **(Check all that apply)**

- |  |  |  |   |
|--|--|--|---|
| <input type="checkbox"/> Aids/Hiv Positive         | <input type="checkbox"/> Cortisone Medicine        | <input type="checkbox"/> Hepatitis A           | <input type="checkbox"/> Radiation Treatments       |
| <input type="checkbox"/> Alzheimer's Disease       | <input type="checkbox"/> Diabetes                  | <input type="checkbox"/> Hepatitis B or C      | <input type="checkbox"/> Recent Weight Loss         |
| <input type="checkbox"/> Anaphylaxis               | <input type="checkbox"/> Drug Addiction            | <input type="checkbox"/> Herpes                | <input type="checkbox"/> Renal Dialysis             |
| <input type="checkbox"/> Anemia                    | <input type="checkbox"/> Easily Winded             | <input type="checkbox"/> High Blood Pressure   | <input type="checkbox"/> Rheumatic Fever            |
| <input type="checkbox"/> Angina                    | <input type="checkbox"/> Emphysema                 | <input type="checkbox"/> High Cholesterol      | <input type="checkbox"/> Rheumatism                 |
| <input type="checkbox"/> Arthritis/Gout            | <input type="checkbox"/> Epilepsy or Seizures      | <input type="checkbox"/> Hives or Rash         | <input type="checkbox"/> Scarlet Fever              |
| <input type="checkbox"/> Artificial Joint          | <input type="checkbox"/> Excessive Bleeding        | <input type="checkbox"/> Hypoglycemia          | <input type="checkbox"/> Sickle Cell Disease        |
| <input type="checkbox"/> Asthma                    | <input type="checkbox"/> Excessive Thirst          | <input type="checkbox"/> Irregular Heartbeat   | <input type="checkbox"/> Sinus Trouble              |
| <input type="checkbox"/> Blood Disease             | <input type="checkbox"/> Fainting Spells/Dizziness | <input type="checkbox"/> Kidney Problems       | <input type="checkbox"/> Stomach/Intestinal Disease |
| <input type="checkbox"/> Blood Transfusion         | <input type="checkbox"/> Frequent Cough            | <input type="checkbox"/> Leukemia              | <input type="checkbox"/> Stroke                     |
| <input type="checkbox"/> Breathing Problem         | <input type="checkbox"/> Frequent Headaches        | <input type="checkbox"/> Liver Disease         | <input type="checkbox"/> Swelling of Limbs          |
| <input type="checkbox"/> Bruise Easily             | <input type="checkbox"/> Glaucoma                  | <input type="checkbox"/> Low Blood Pressure    | <input type="checkbox"/> Thyroid Disease            |
| <input type="checkbox"/> Cancer                    | <input type="checkbox"/> Hay Fever                 | <input type="checkbox"/> Lung Disease          | <input type="checkbox"/> Tonsillitis                |
| <input type="checkbox"/> Chemotherapy              | <input type="checkbox"/> Heart Attack/Failure      | <input type="checkbox"/> Mitral Valve Prolapse | <input type="checkbox"/> Tuberculosis               |
| <input type="checkbox"/> Chest Pains               | <input type="checkbox"/> Heart Murmur              | <input type="checkbox"/> Osteoporosis          | <input type="checkbox"/> Tumors or Growths          |
| <input type="checkbox"/> Cold Sores/Fever Blisters | <input type="checkbox"/> Heart Pacemaker           | <input type="checkbox"/> Pain in Jaw Joints    | <input type="checkbox"/> Ulcers                     |
| <input type="checkbox"/> Congenital Heart Disorder | <input type="checkbox"/> Heart Trouble/Disease     | <input type="checkbox"/> Parathyroid Disease   | <input type="checkbox"/> Venereal Disease           |
| <input type="checkbox"/> Convulsions               | <input type="checkbox"/> Hemophilia                | <input type="checkbox"/> Psychiatric Care      | <input type="checkbox"/> Yellow Jaundice            |

## Dental History

Date of Last Cleaning: \_\_\_\_\_ Reason for this visit: \_\_\_\_\_

- Have you ever had any complications following dental treatment? Yes No

If yes, please explain: \_\_\_\_\_

- Do your gums bleed? Yes No
- Are you concerned about your breath? Yes No
- Do you have any sores or lumps in or near your mouth? Yes No If yes, where \_\_\_\_\_

Do you have or have you ever had any of the following? (*Check all that apply*)

- |  |  |
|--|--|
| <input type="checkbox"/> Soreness when chewing                       | <input type="checkbox"/> Frequent headaches    |
| <input type="checkbox"/> Difficulty in opening or closing your mouth | <input type="checkbox"/> Pain in jaw joints    |
| <input type="checkbox"/> Clenching or grinding your teeth            | <input type="checkbox"/> Periodontal treatment |
| <input type="checkbox"/> Gag easily                                  |  |

Do you prefer to save your teeth? Yes No

How often do you brush? \_\_\_\_\_ Floss? \_\_\_\_\_

Are you interested in aesthetic dental work to improve your smile? Yes No

Are you interested and/or considering dental implants? Yes No / Do you wear a denture? Yes No

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We accept cash, check (returned check fee \$20), Visa, MasterCard, and American Express.

#### INSURANCE ASSIGNMENT AND RELEASE

As a courtesy to our patients with insurance, we will file your insurance claim for you. I understand that the assignment of my insurance benefits will be sent directly to Advanced Dental Arts for services rendered. I understand that I am financially responsible for all charges whether or not paid by insurance. I authorize the use of my signature on all insurance submissions. Advanced Dental Arts may use my health care information and may disclose such information to secure my insurance reimbursement.

#### PAST DUE ACCOUNTS

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By signing below, I understand the above policy:

**SIGNATURE OF PATIENT, PARENT, or GUARDIAN** \_\_\_\_\_ Date \_\_\_\_\_

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my (or patient's) health. It is my responsibility to inform the dental office of any changes in medical status.

**SIGNATURE OF PATIENT, PARENT, or GUARDIAN** \_\_\_\_\_ Date \_\_\_\_\_